Leadership Strategies in Healthcare to Achieve Organizational Excellence
Cherron Blakely, Office of Product Evaluation & Quality, Center for Devices & Radiological Health, U S Food & Drug Administration

Prominent Quality Tools in Use in Quality Programs – Cherron Blakely

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<thead>
<tr>
<th>Program (0.5 RUs)</th>
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<tr>
<td><strong>TOPIC:</strong> Leadership Strategies in Healthcare to Achieve Organizational Excellence</td>
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| **OVERVIEW:** In addition to sharing the latest strategies Leaders in Healthcare use to attain and sustain operational efficiency, reduce waste, and improve operations, the speaker will share:  
  - Review the QM philosophies, tools, and techniques used in healthcare  
  - Discuss the characteristics of business excellence/organizational excellence  
  - Strategies from successful healthcare executives about how to achieve organizational performance excellence |
| **SPEAKER:** Cherron Blakely is a member of a senior leadership team in the newly restructured Office of Product Evaluation & Quality, Center for Devices & Radiological Health, Food & Drug Administration where she leads the quality team that supports the Super Office and continues research about how leaders use QM tools & techniques to achieve business excellence. Cherron has over 23 years of federal service which began in the United States Army. Prior to joining the FDA, she served in several positions at the Veterans Health Administration in Dublin Georgia, Duluth (Atlanta), Georgia, and the VA Central Office in Washington, D.C. She also worked for several years as a Laboratory Manager. Cherron has a diverse background of training including certifications as a Medical Laboratory Scientist (ASCP), Project Management, Mentor (Fellow), Quality Improvement Associate, Quality Auditor, and Lean Six Sigma Green Belt training. During her military career, she was awarded the Army Meritorious Service Medal (MSM), the Army Commendation Medal (4 times), and the Army Achievement Medal (4 times). Cherron just completed her Doctorate in Business Administration (DBA), and holds a master’s degree in Business Administration (MBA), and a bachelor’s degree in Clinical Laboratory Science. Cherron and her husband, John, have two daughters, Brittany and Tiffany, and they reside in Howard County, Maryland. |

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<th>Tutorial (0.5 RUs)</th>
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<td><strong>QUALITY TOOL OF THE MONTH:</strong> Prominent Quality Tools in use in Quality Programs</td>
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<tr>
<td><strong>OVERVIEW:</strong> Discuss in depth the prominent QM tools found in healthcare</td>
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**SCHEDULE**

| LOCATION: | Virtual Meeting  
|-----------|----------------|
| **TIME:** | **Sign-in, welcome, business announcements, speaker introduction**  
| 6:15 p.m. – 6:30 p.m. |  
| 6:30 – 7:15 p.m. | Program (0.5 RUs)  
| 7:15 -7:30 p.m. | Break  
| 7:30 p.m. to 8:15 p.m. | Tutorial (0.5RUs)  
| 8:15 p.m. to 8:30 p.m. | Closing remarks. Adjourn |

**COST and REGISTRATION**

- **COST:** No cost for all virtual attendees.
- **REGISTRATION:** Advance registration is required. It provides us with a means to contact you directly with instructions to log-in to the meeting, and any changes or updates.  
  
  **Please register no later than (NLT) noon, Monday, June 8, 2020.** Please go to: https://my.asq.org/communities/home/133. The meeting notice can be found in the “News” section or tab. Open the meeting notice, click on the 'Register Here' button, and complete the form. If you need to **CANCEL**, please send an email to: baltimore@sections.asq.org. In the event of meeting cancellation for any reason, the website will be updated with the status by 2 p.m. on the day of the meeting. We will also attempt to notify you using the contact information provided in your registration.

We will distribute a survey shortly after the virtual meeting. We are asking your cooperation in completing and returning the survey. Your feedback will allow us to continue to serve the needs of our members.

**PHOTO RELEASE FORM**

By registering for this meeting, I hereby grant permission to ASQ Section 502 to use photographs and/or video taken of me during chapter meeting on Tuesday, June 9, 2020 in publications, news releases, online, and in other communications related to the mission of ASQ.

**DIRECTIONS**

- **Instructions for log-in/joining the meeting:**
  - Instructions on how to log-in and join the meeting will be sent to (all those who have registered) the e-mail address you provided at registration. Links will be sent no later than (NLT) 24 hrs prior to the event.
  - Please ensure that you have downloaded the Microsoft Teams software to your device prior to the joining the meeting.
  - After you log-in for the meeting, please go to “Chat” and type your name as it appears on your registration. This will provide confirmation of your attendance for certification credit.
  - Please **turn off** all microphones and video when you join the meeting.
## 2020 Meeting Schedule

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### Dinner Mtg

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**LOCATION KEY:**

MT = Conference Center at the Maritime Institute, 692 Maritime Boulevard, Linthicum, MD (410-859-5700; [https://www.mccbwi.org/](https://www.mccbwi.org/))

SSM = Silver Spring Mining Company, 11100 York Road, Cockeysville, MD 21030 (410-527-0500; [https://silverspringminingco.com/](https://silverspringminingco.com/))

### ASQ Dinner Meetings
- Second Tuesday of the Month
- December Mtg: 1st Tuesday of the Month
- No meeting: January, July or August
- Location subject to change
- March/November Mtg: North of the city

### ASQ Board Meetings
- Third Tuesday of the Month
- Earn RUs for volunteering (large and small projects)
- Interested contact a Board member or [baltimore@sections.asq.org](mailto:baltimore@sections.asq.org)

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